

Vitalité Health Network

Performance Report (March 2023)

1.0 Health results

	Benchmark	Target	Result	Trend
1.1 Hospitalization rate for ambulatory care sensitive conditions (hospitalization per 100,000 people)	240	240	210	○
1.2 Percentage of hip and knee surgeries performed within 182 days	85.0 %	85.0 %	55.4 %	—
	75.0 %	75.0 %	49.6 %	—
1.3 Percentage of knee and hip surgeries waiting more than 365 days	0 %	0 %	5.6 %	+

3.0 Employee experience

	Benchmark	Target	Result	Trend
3.1 Turnover rate	10.0 %	10.0 %	3.8 %	○
3.2 Average number of paid sick days per employee	10	10	14.9	—
3.3 Work accident rate with lost time	2.0	4.1	3.2	+
3.4 Percentage of vacant positions	7.1 %	7.1 %	9.0 %	○

Results: ■ Fails to meet target ■ Meets target (+/- 5%) ■ Better than target

2.0 Patient and family experience

	Benchmark	Target	Result	Trend
2.1 Percentage of level 4 and 5 visits to the emergency department	31.0 %	31.0 %	57.7 %	○
2.2 Rate of repeat hospital stays due to mental illness	7.8 %	7.8 %	7.1 %	○
2.3 Percentage of alternate level of care patients hospitalized in acute care beds	16.7 %	16.7 %	27.1 %	○
2.4 Percentage of patients with a primary health care provider visiting the emergency department	91.9 %	91.9 %	78.2 %	+
2.5 Measure of access to primary health care (in development)	TBD	TBD	TBD	TBD

4.0 Organizational excellence

	Benchmark	Target	Result	Trend
4.1 Actual versus CIHI expected length of stay ratio	0.96	0.96	1.06	○
4.2 Percentage of surgeries waiting more than 365 days	0 %	0 %	5.9 %	—
4.3 Overall hospital Readmission rate	9.4	8.5	7.7	○
4.4 Improvement rate	TBD	TBD	TBD	TBD
4.5 Variance in actual spending on operating budget	Not available	+/- 1%	-1.8 %	○

Trend: + Positive - Negative ○ Stable

1.0 Health results

	Benchmark	Target	Result	Trend
1.1 Hospitalization rate for ambulatory care sensitive conditions (hospitalization per 100,000 people)	240	240	210	○
1.2 Percentage of hip and knee surgeries performed within 182 days	85.0 %	85.0 %	55.4 %	—
	75.0 %	75.0 %	49.6 %	—
1.3 Percentage of knee and hip surgeries waiting more than 365 days	0 %	0 %	5.6 %	+

1. Health Outcomes

1.1 Hospitalization rate for ambulatory care sensitive conditions

Indicator showing hospitalizations for conditions that could have been prevented by better management by primary health care.



Hospitalization for ambulatory care sensitive conditions is considered a measure of access to appropriate primary care. While not all admissions for these conditions are preventable, it is assumed that appropriate ambulatory care could prevent the onset of this type of disease or condition, help control an acute care episodic disease or condition, or help manage a chronic condition or disease.



Additional information

Includes 7 conditions: COPD, angina, asthma, diabetes, hypertension, heart failure, epilepsy. Excludes those aged 75 and older. Excludes deaths.



Formula

Total number of cases over 12 months / Area population.



Leadership

Dr. Natalie Banville and Patrick Parent



Data source

CIHI



Measure

Rate per 100,000 inhabitants



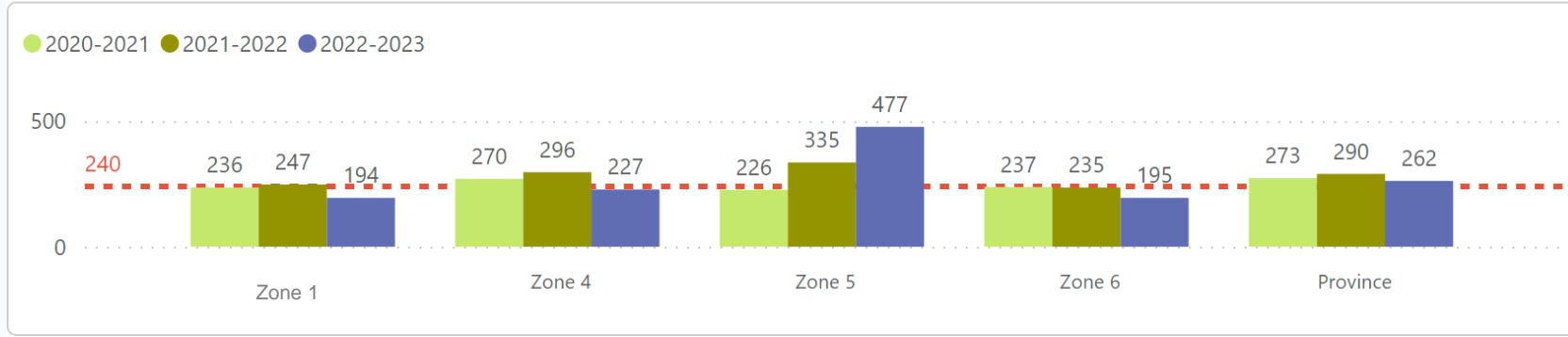
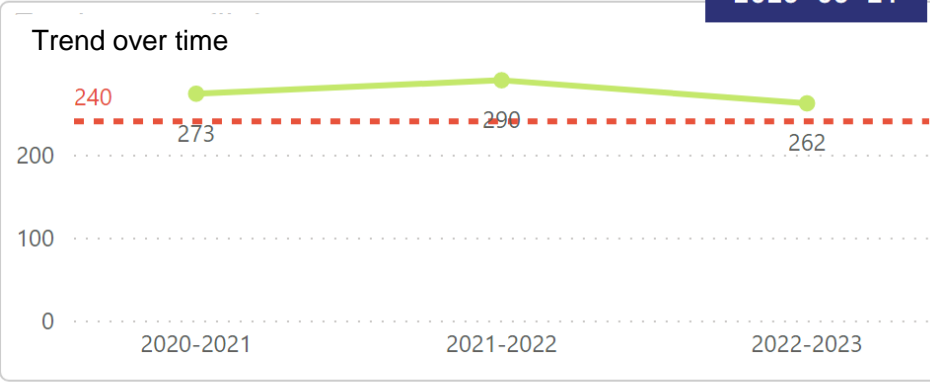
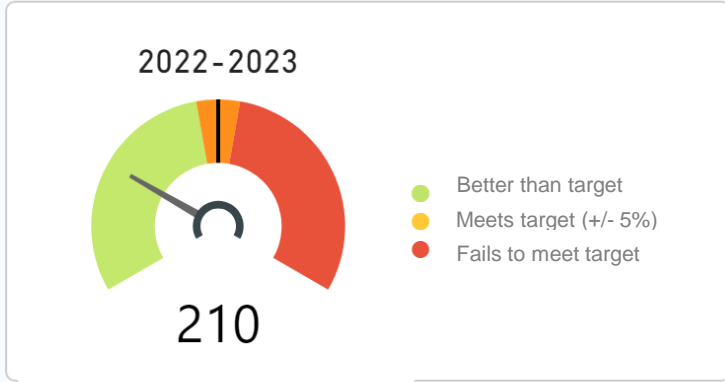
Desired results

Reduction sought



Target

240/100,000 (CIHI, Canadian result (2021–2022))



Year Zone	2020-2021				2021-2022				2022-2023	
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2
Zone 1	219	202	260	262	247	225	271	245	244	145
Zone 4	338	226	304	213	310	227	328	321	234	221
Zone 5	225	232	227	219	317	320	334	370	581	373
Zone 6	206	254	230	260	271	223	238	208	191	198
Province	273	258	281	281	296	275	299	289	314	210

1. Health Outcomes

1.2 Percentage of hip and knee surgeries performed within 182 days

Indicator that shows our ability as a Network to perform hip and knee surgeries within the timelines recommended in best practices.

i This indicator helps assess access to surgical services by Network clients

🕒 Additional information
None

Σ Formula
Number of hip and knee surgeries completed on time / Total number of hip and knee surgeries completed X 100

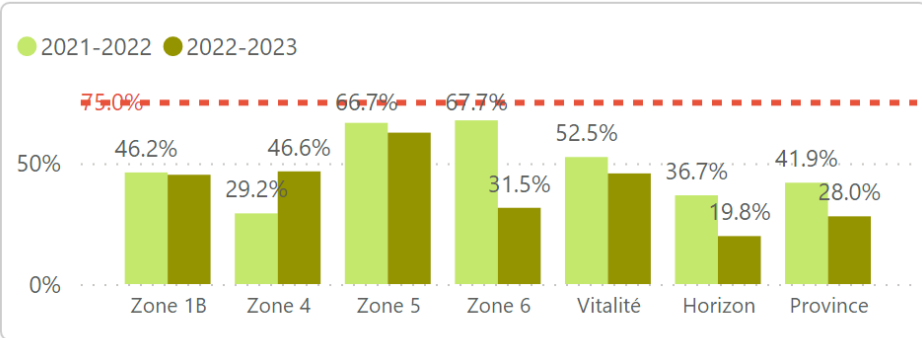
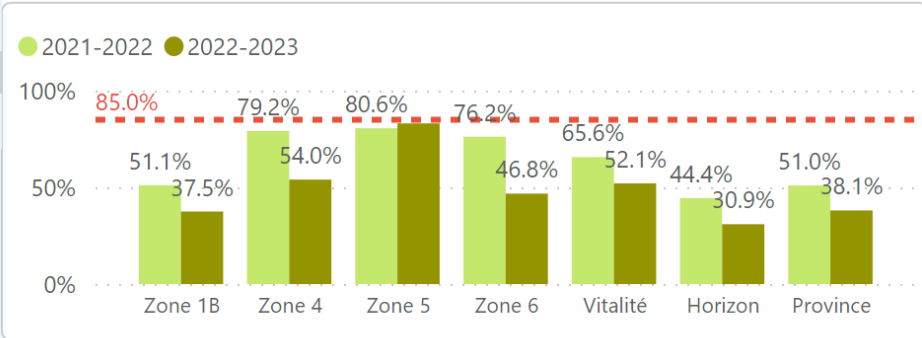
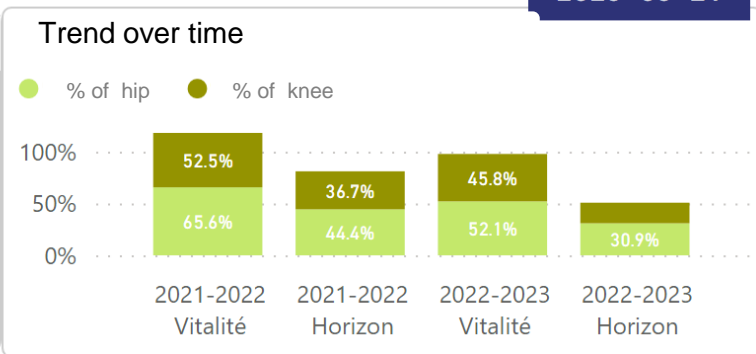
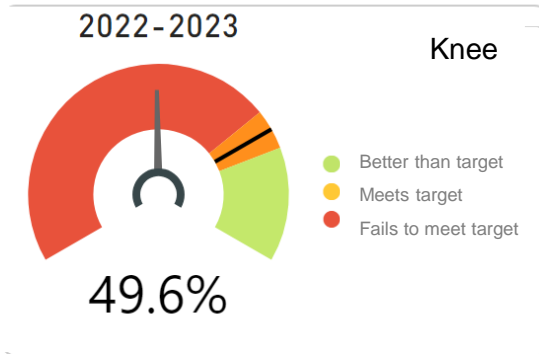
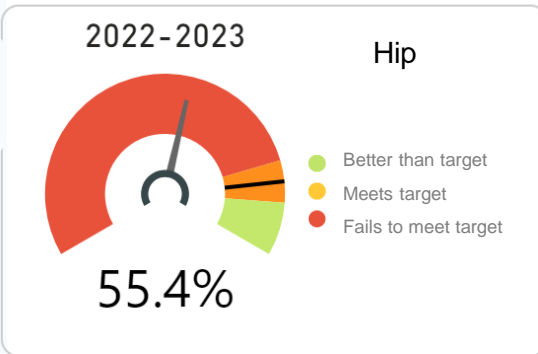
👤 Leadership
Dr. Natalie Banville

🗄️ Data source
CIHI

📏 Measure
Percentage

📈 Desired results
Increase sought

🎯 Target
Canadian reference proposed by CIHI (2023):
85% for hips and
75% for knees



Year	2021-2022			2022-2023		
	T2	T3	T4	T1	T2	T3
Zone 1B	54.2%	62.2%	34.5%	41.2%	30.4%	36.7%
Zone 4	90.9%	80.0%	62.5%	26.7%	56.5%	83.3%
Zone 5	87.5%	66.7%	84.2%	73.9%	93.8%	85.0%
Zone 6	83.3%	55.6%	77.8%	58.6%	40.7%	38.1%
Vitalité	74.6%	63.3%	58.5%	50.0%	51.7%	55.4%
Horizon	50.6%	38.0%	42.6%	31.6%	30.9%	30.4%
Province	57.2%	45.7%	48.3%	38.6%	38.2%	37.3%

Year	2021-2022			2022-2023		
	T2	T3	T4	T1	T2	T3
Zone 1B	57.5%	41.7%	35.7%	42.4%	64.3%	38.5%
Zone 4	33.3%	28.6%	23.8%	37.2%	48.5%	59.3%
Zone 5	66.7%	83.3%	58.3%	48.7%	68.0%	72.1%
Zone 6	76.0%	71.4%	38.9%	31.3%	37.2%	25.6%
Vitalité	60.0%	54.4%	39.6%	39.3%	50.4%	49.6%
Horizon	40.6%	41.6%	24.6%	20.8%	18.6%	19.9%
Province	47.4%	45.3%	29.8%	27.5%	28.7%	28.0%

1. Health Outcomes

1.3 Percentage of hip and knee surgeries waiting more than 365 days

Indicator that shows our ability as a Network to perform hip and knee surgeries within the timelines recommended in best practices.



For surgeries waiting, wait times are calculated for surgeries waiting as of the last date in each quarter from the date that the patient and physician agree to the surgery and the patient is ready to receive it. Wait time is calculated using data collected through the Surgical Access Registry. These statistics do not include emergency surgeries. Timeframes during which the patient was not available to have surgery are excluded from wait time calculations.



Additional information

None



Formula

Number of surgeries waiting more than 12 months for hips and knees completed / Total surgeries waiting more than 12 months for hips and knees



Leadership

Dre.Natalie Banville



Data source

Surgical Access Registry



Measure

Percentage



Desired results

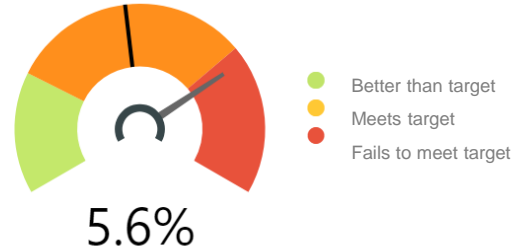
Reduction sought



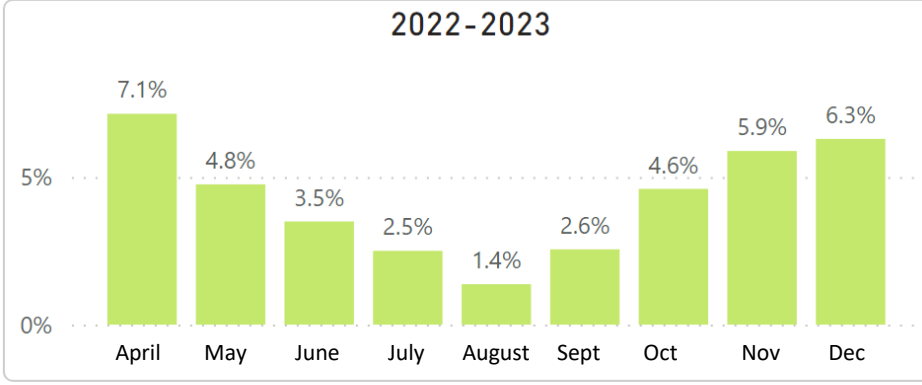
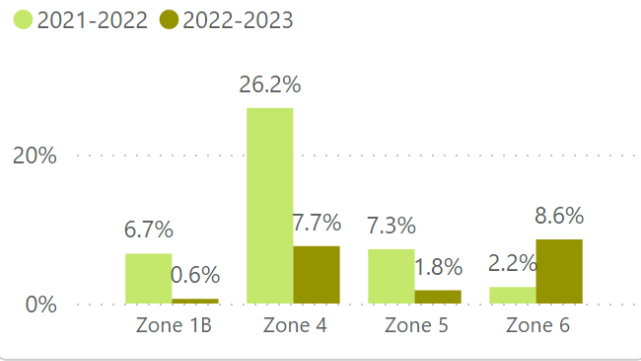
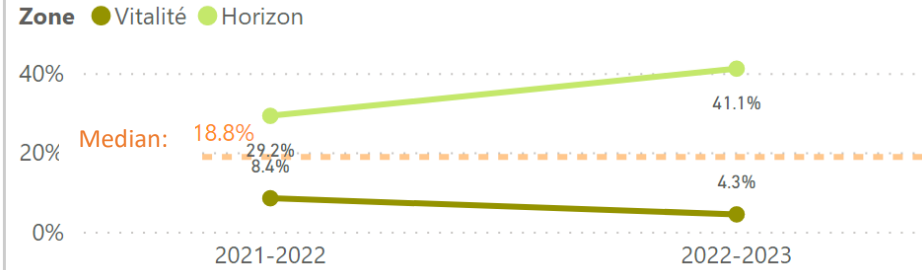
Target

0% based on best practices (2023)

Last quarter results available



Trend over time



Year	2021-2022			2022-2023		
	T2	T3	T4	T1	T2	T3
Zone 1B	11.4%	6.1%	2.7%	0.8%	0.6%	0.5%
Zone 4	12.4%	33.6%	31.1%	19.2%	3.6%	1.6%
Zone 5	10.5%	6.5%	5.5%	1.4%	0.8%	2.8%
Zone 6	2.1%	2.0%	2.4%	4.7%	4.4%	15.7%
Vitalité	9.0%	9.1%	7.3%	5.1%	2.2%	5.6%
Horizon	25.2%	30.1%	31.7%	37.9%	43.2%	42.1%
Province	21.1%	24.3%	25.5%	29.9%	32.7%	32.1%

2.0 Patient and family experience

	Benchmark	Target	Result	Quarterly trend
2.1 Percentage of level 4 and 5 visits to the emergency department	31.0 %	31.0 %	57.7 %	○
2.2 Rate of repeat hospital stays due to mental illness	7.8 %	7.8 %	7.1 %	○
2.3 Percentage of ALC patients hospitalized in acute care beds	16.7 %	16.7 %	27.1 %	○
2.4 Percentage of patients who visit the emergency who have a primary health care provider	91.9 %	91.9 %	78.2 %	+
2.5 Measure of access to primary health care (in development)	TBD	TBD	TBD	TBD

2. Patient and Family Experience

2.1 Percentage of level 4 and 5 patients with a primary health care provider visiting the emergency

Indicator that shows the percentage of patients who present to the emergency department and report having a primary health care provider.

2023-03-21



This indicator refers to the percentage of patients who present to the emergency department and report having a family doctor.



Additional information

Triage levels 4 and 5 only



Formula

Number of patients who report having a family doctor when visiting the emergency department / Number of emergency department visits.



Leadership

Patrick Parent



Data source

Ipeople



Measure

Percentage



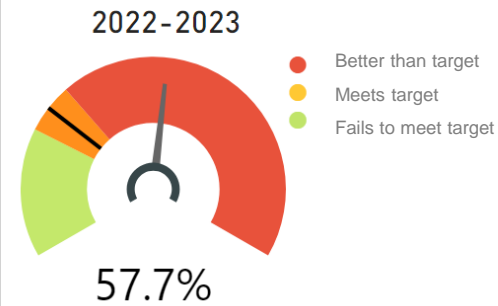
Desired results

Reduction sought

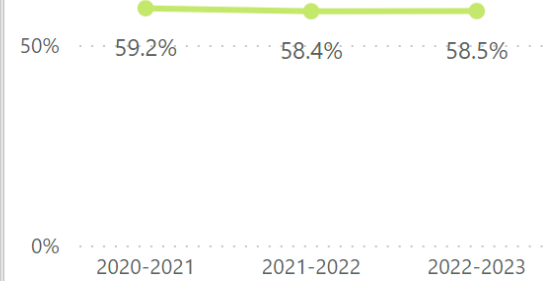


Target

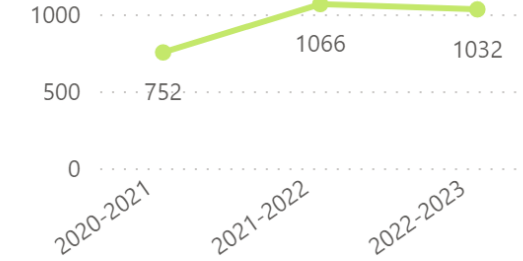
31% (NACRS 2021)



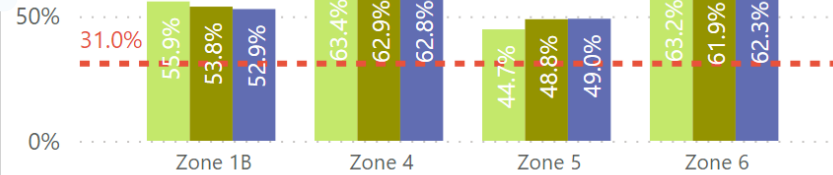
Trend over time



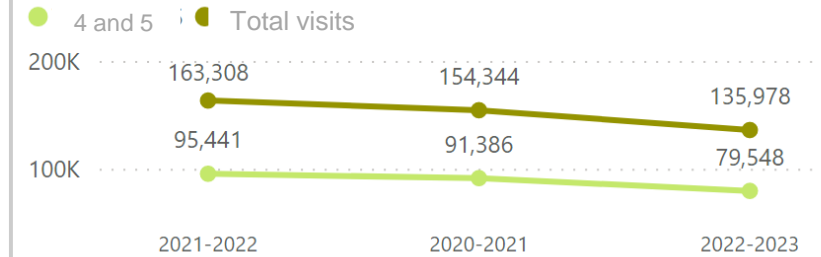
Number of patients referred in community settings



2020-2021 2021-2022 2022-2023



Number of visits to ER



Year Zone	2020-2021				2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3
Zone 1B	56.2%	59.0%	53.6%	54.2%	54.2%	54.5%	53.5%	52.9%	53.5%	53.1%	52.0%
Zone 4	62.3%	65.5%	62.8%	62.7%	63.9%	64.2%	62.4%	60.6%	62.7%	63.3%	62.4%
Zone 5	44.5%	46.6%	43.4%	43.9%	47.4%	50.8%	48.5%	48.2%	50.6%	49.6%	46.6%
Zone 6	62.7%	64.7%	63.8%	61.2%	62.0%	63.4%	61.1%	60.8%	63.2%	61.9%	61.9%
Vitalité	59.0%	61.4%	58.5%	57.6%	58.6%	59.7%	58.1%	57.1%	59.0%	58.7%	57.7%

2. Patient and Family Experience

2.2 Rate of repeat hospital stays due to mental illness

Indicator that shows the percentage of patients who have had repeat hospitalizations due to mental illness.

English

Français

2023-03-21



This indicator measures the percentage of patients who have had repeat hospitalizations due to mental illness. Frequent hospitalizations may indicate difficulties in obtaining care, medication and adequate support in the community. The Restigouche Hospital Centre is not included in the calculation of this indicator. Therefore, it has no impact on the results for Zone 5.



Additional information

Discharge diagnoses: Substance use disorders and addictive disorders, schizophrenia and other psychotic disorders, mood disorders, anxiety disorders, selected personality and behavioural disorders, other disorders.
Readmission within the same facility

Formula

of people with 3+ episodes of mental health care / # of people with 1 episode of mental health care



Leadership

Patrick Parent and Rino Lang



Data source

3M



Measure

Percentage



Desired results

Reduction sought



Target

7.8% based on the Network's result for the previous year

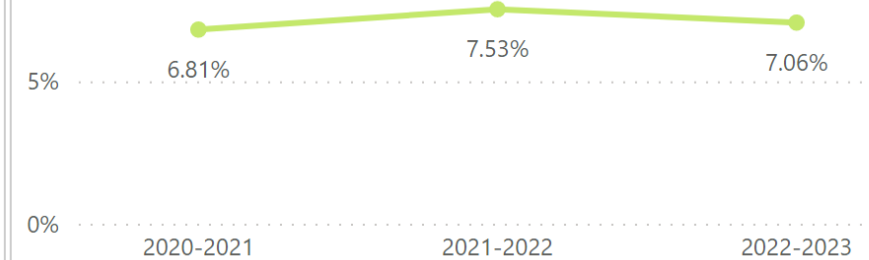
2022-2023



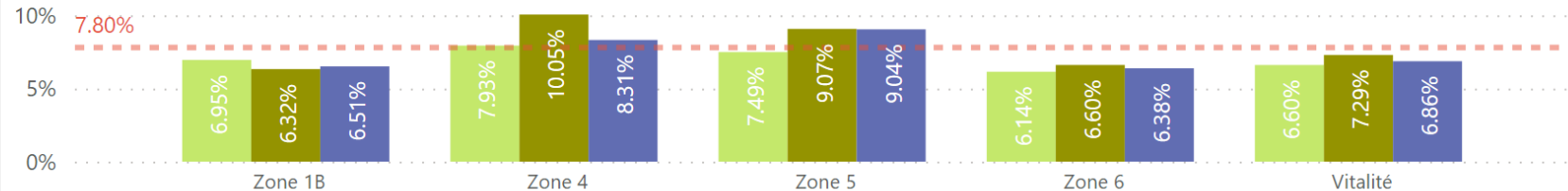
7.05%

- Better than target
- Meets target
- Fails to meet target

Trend over time



● 2020-2021 ● 2021-2022 ● 2022-2023



Year Zone	2020-2021				2021-2022				2022-2023	
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2
Zone 1B	7.49%	6.78%	7.43%	6.13%	7.81%	6.84%	5.20%	5.56%	5.60%	7.47%
Zone 4	7.60%	8.74%	6.75%	8.66%	8.98%	9.58%	11.03%	10.72%	9.84%	6.85%
Zone 5	4.29%	7.50%	7.94%	10.58%	9.43%	8.84%	9.42%	8.54%	7.14%	10.86%
Zone 6	6.82%	5.57%	5.43%	6.77%	6.53%	6.44%	6.26%	7.20%	6.01%	6.76%
Vitalité	6.64%	6.54%	6.24%	6.99%	7.33%	7.27%	7.18%	7.37%	6.68%	7.05%

2. Patient and Family Experience

2.3 Percentage of alternate level of care patients hospitalized in acute care beds

Indicator that shows the percentage of acute care beds occupied by patients who would be able to receive care outside the hospital.

English

Français

2023-03-21



This indicator reflects the percentage of alternate level of care patients in acute care beds. The vast majority of ALC days are associated with elderly people.



Additional information

Acute care only.



Formula

Number of NSA days / Total days over the same period



Leadership

Sharon Smyth Okana and Yves Goudreau



Data source

3M



Limit

None



Measure

Percentage



Desired results

Reduction sought



Target

16.7% based on CIHI (2020–2021)

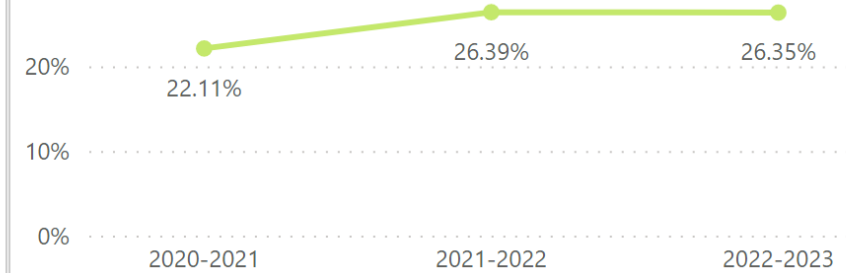
2022-2023



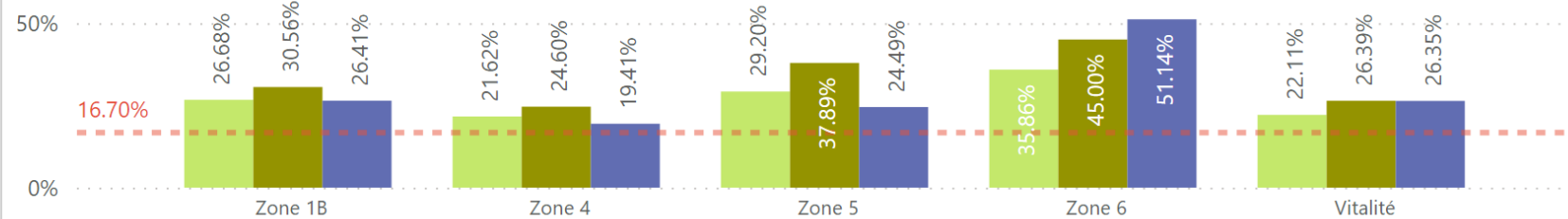
27.07%

- Better than target
- Meets target
- Fails to meet target

Trend over time



2020-2021 2021-2022 2022-2023



Year Zone	2020-2021				2021-2022				2022-2023	
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2
Zone 1B	27.69%	20.78%	32.02%	24.73%	25.28%	33.22%	37.92%	26.57%	22.83%	30.39%
Zone 4	11.51%	17.62%	21.80%	31.76%	22.02%	25.19%	19.08%	30.74%	18.85%	19.95%
Zone 5	16.22%	43.81%	25.11%	33.06%	39.76%	35.62%	40.91%	33.82%	23.53%	25.74%
Zone 6	37.63%	21.59%	37.12%	43.77%	40.67%	41.69%	50.59%	46.25%	51.24%	51.04%
Vitalité	22.73%	19.68%	19.83%	25.97%	25.50%	23.53%	29.25%	27.09%	25.62%	27.07%

2. Patient and Family Experience


2.4 Percentage of patients with a primary health care provider visiting the emergency department

Indicator that shows the percentage of patients who present to the emergency department and report having a primary health care provider.

English

Français

2023-03-21

 This indicator refers to the percentage of patients who present to the emergency department and report having a family doctor.

Additional information

None..

Formula

Number of patients who report having a family doctor when visiting the emergency department/Number of emergency department visits

Leadership

Patrick Parent

Data source

lpeople

Measure

Percentage

Desired results

Increase sought

Target

91.9 % based on CIHI (2020–2021)

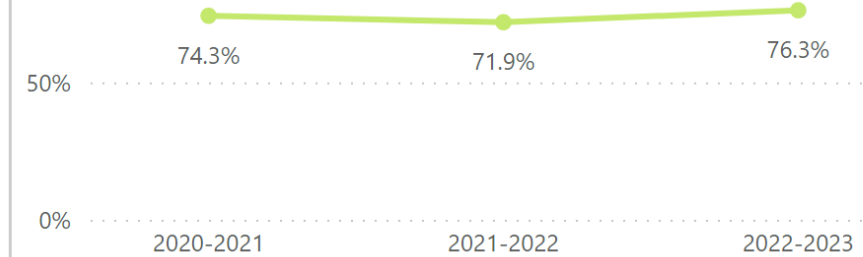
2022-2023



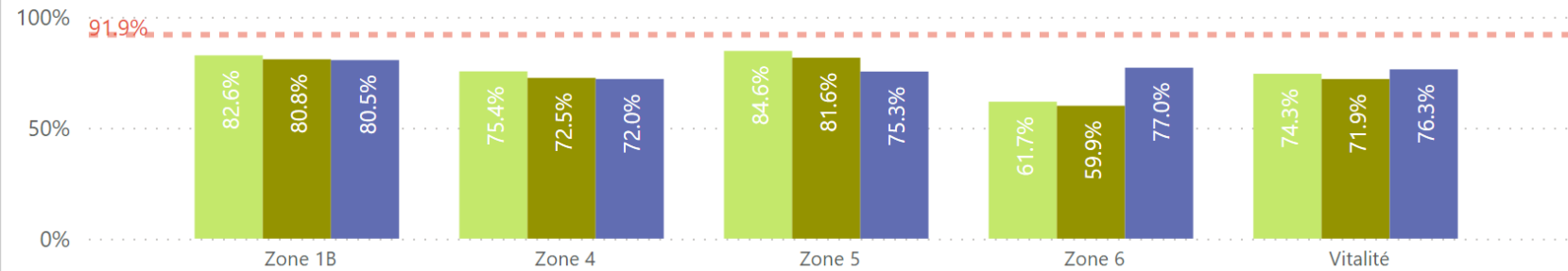
78.2%

- Better than target
- Meets target
- Fails to meet target

Trend over time



● 2020-2021 ● 2021-2022 ● 2022-2023



Year	2020-2021				2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3
Zone 1B	83.6%	81.7%	83.0%	82.5%	82.4%	80.1%	80.2%	80.5%	82.2%	79.7%	79.5%
Zone 4	78.6%	77.7%	73.0%	72.0%	73.4%	72.9%	71.9%	71.5%	72.8%	71.7%	71.4%
Zone 5	89.6%	84.1%	83.2%	83.0%	83.0%	81.3%	81.5%	80.4%	77.5%	73.3%	75.1%
Zone 6	60.7%	62.4%	62.2%	61.3%	60.7%	59.8%	60.6%	58.1%	66.6%	80.1%	84.6%
Vitalité	75.6%	74.8%	73.7%	73.1%	73.1%	71.8%	71.7%	71.1%	74.0%	76.8%	78.2%

3.0 Employee experience

	Benchmark	Target	Result	Trend
3.1 Turnover rate	10.0 %	10.0 %	3.8 %	+
3.2 Average number of paid sick days per employee	10	10	14.9	-
3.3 Work accident rate with lost time	2.0	4.1	3.2	+
3.4 Percentage of vacant positions	7.1 %	7.1 %	9.0 %	○

3. Employee Experience

3.1 Turnover rate

Indicator that shows the percentage of employees leaving the organization.

i Percentage representing the number of employees leaving the organization during the reporting period relative to the total number of employees in the organization at the end of the reporting period.

Additional information
 The turnover rate is annualized. It only takes into account permanent full-time and part-time positions. les departs a la retraite.

Formula

$$\frac{\text{Number of departures during the reference period}}{\text{Total number of employees at the end of the reference period}}$$

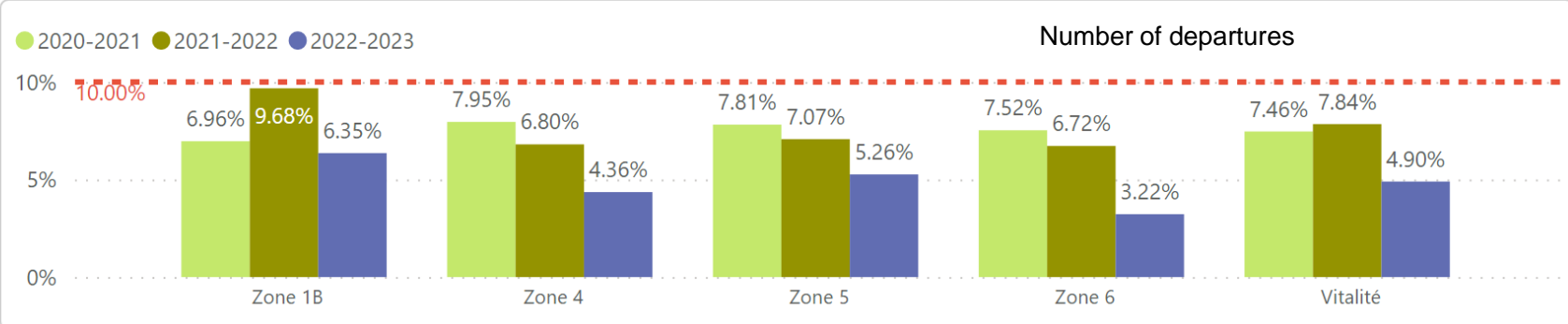
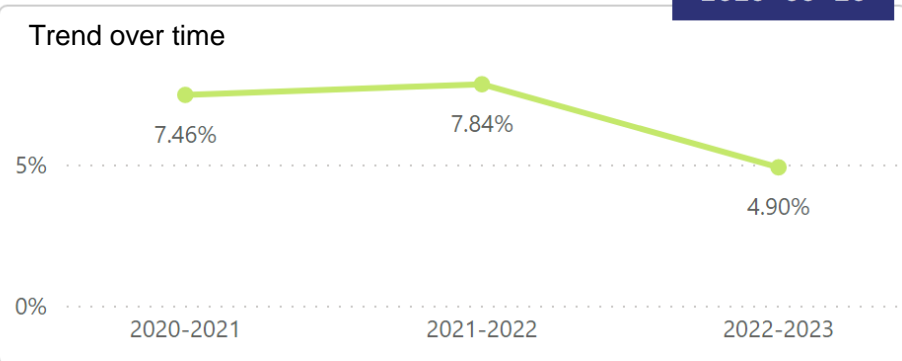
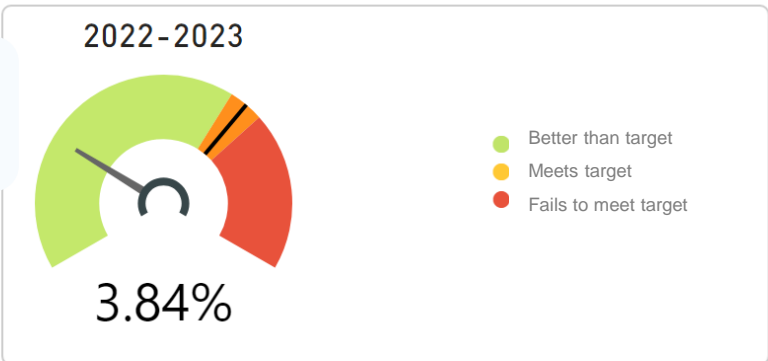
Leadership
 Frédéric Finn

Data source
 Meditech

Measure
 Percentage

Desired results
 Reduction sought

Target
 5.0% based on industry benchmark



Year Zone	2020-2021				2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3
Zone 1B	5.57%	6.80%	8.73%	6.74%	7.45%	13.65%	8.71%	8.90%	10.00%	3.87%	5.25%
Zone 4	8.03%	10.69%	6.16%	6.92%	6.59%	9.79%	6.87%	3.94%	8.25%	3.24%	1.63%
Zone 5	6.91%	5.87%	11.74%	6.71%	8.47%	8.08%	7.45%	4.26%	7.87%	3.22%	4.69%
Zone 6	5.50%	8.41%	9.85%	6.34%	4.95%	12.10%	5.83%	4.01%	4.21%	2.41%	3.06%
Vitalité	6.27%	7.83%	9.09%	6.66%	6.77%	11.49%	7.33%	5.76%	7.65%	3.23%	3.84%

3. Employee Experience

3.2 Average number of paid sick days per employee

Indicator that shows absenteeism of Network employees.

English

Français

2023-03-20

i This indicator reflects the average paid sick days per Vitalité Health Network employee. Absenteeism can be caused by problems with physical health, psychological health, the work environment and family situations.

Additional information

None

Formula

Number of sick hours/Average number of permanent employees

Leadership
Frédéric Finn

Data source
Meditech

Limit
None

Measure
Days

Desired results
Reduction sought

Target
12.8 days based on the Canada Labour Code

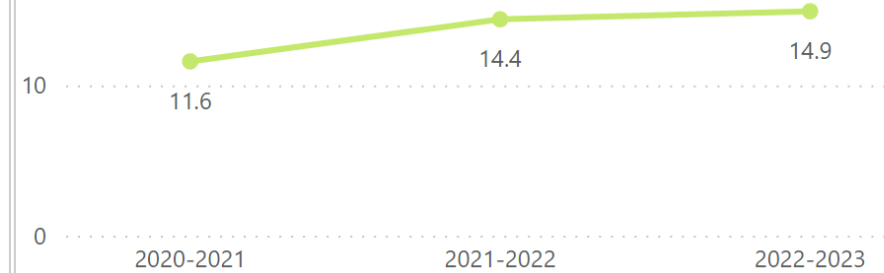
2022-2023



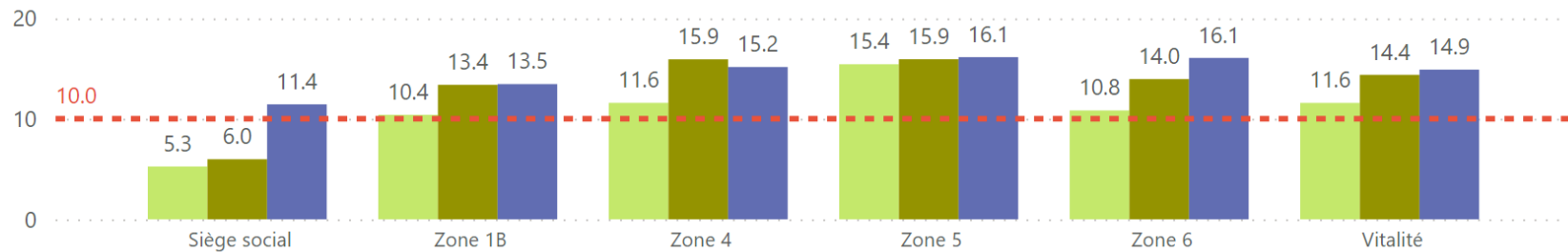
- Better than target
- Meets target
- Fails to meet target

14.9

Trend over time



2020-2021 2021-2022 2022-2023



Year	2020-2021				2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3
Siège social	3.0	4.2	8.1	6.0	9.3	2.6	6.5	5.7	9.4	11.4	13.3
Zone 1B	8.8	10.9	11.1	10.7	14.7	11.7	13.3	13.9	14.6	12.3	13.5
Zone 4	9.6	13.3	13.1	10.4	17.0	14.0	16.7	15.9	15.2	14.4	15.9
Zone 5	13.7	17.6	16.0	14.4	17.7	14.8	15.3	16.0	17.0	16.1	15.3
Zone 6	9.5	10.4	12.3	11.1	16.4	11.2	14.2	14.0	16.9	15.4	15.9
Vitalité	10.0	12.4	12.7	11.4	16.0	12.4	14.5	14.6	15.7	14.1	14.9

3. Employee Experience

3.3 Work accident rate with lost time

Indicator that shows the frequency of workplace accidents.

English

Français

2023-03-20

i This indicator reflects the frequency of lost-time accidents. It includes any accident in which an employee is absent during the shift following the accident.

Additional information
None

Formula
$$\frac{(\text{Number of accidents at work with loss of time} * 200,000 \text{ hours})}{\text{Number of hours worked}}$$

Leadership
Frédéric Finn

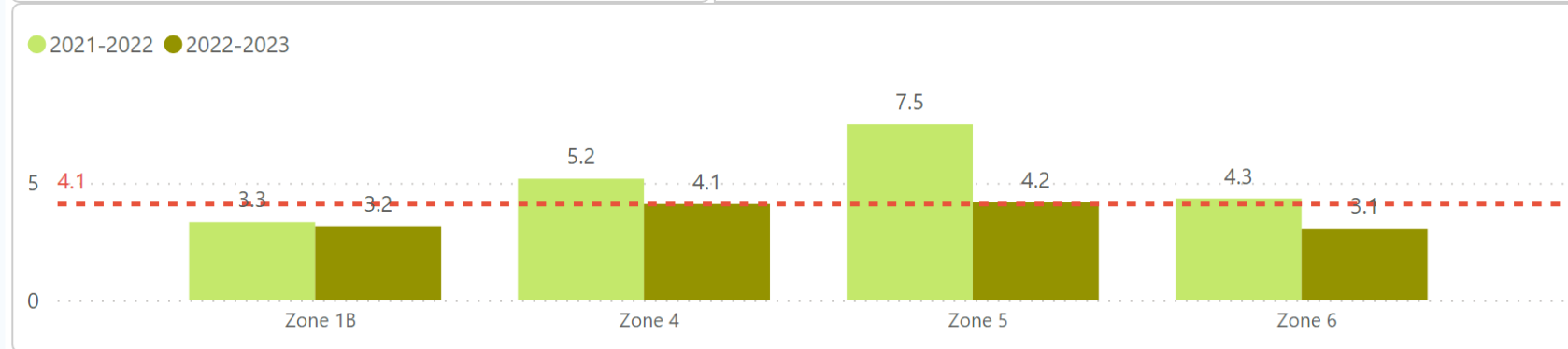
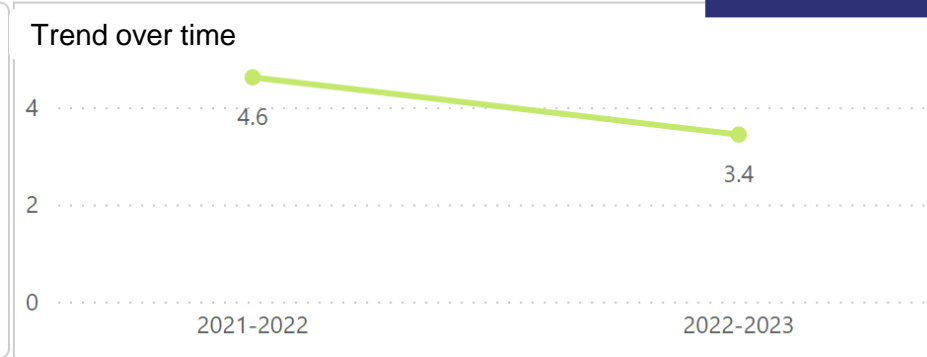
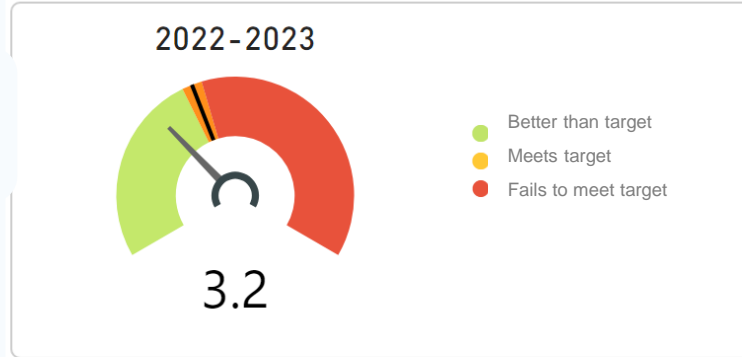
Data source
Parklane and Meditech

Limit
None

Measure
Rate

Desired results
Reduction sought

Target
3.5 determined by the Leadership Team



Year	2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3
Zone 1B	2.2	3.1	3.1	5.1	4.0	2.0	3.5
Zone 4	3.4	6.5	3.6	7.5	2.7	4.7	4.9
Zone 5	6.0	6.0	9.9	8.0	5.8	3.7	3.0
Zone 6	3.5	2.8	4.9	6.1	1.8	5.7	1.8
Vitalité	3.4	4.1	4.8	6.2	3.4	3.8	3.2

3. Employee Experience

3.4 Vacant positions (permanent positions)

Indicator that shows the percentage of positions posted without being filled.

English

Français

2023-03-20

i Percentage representing the number of vacant positions relative to the average number of positions in the organization for the reference period.

🕒 Additional information

None

Σ Formula

(Number of vacancies (period)/Total or average number of positions in the organization) X 100

👤 Leadership
Frédéric Finn

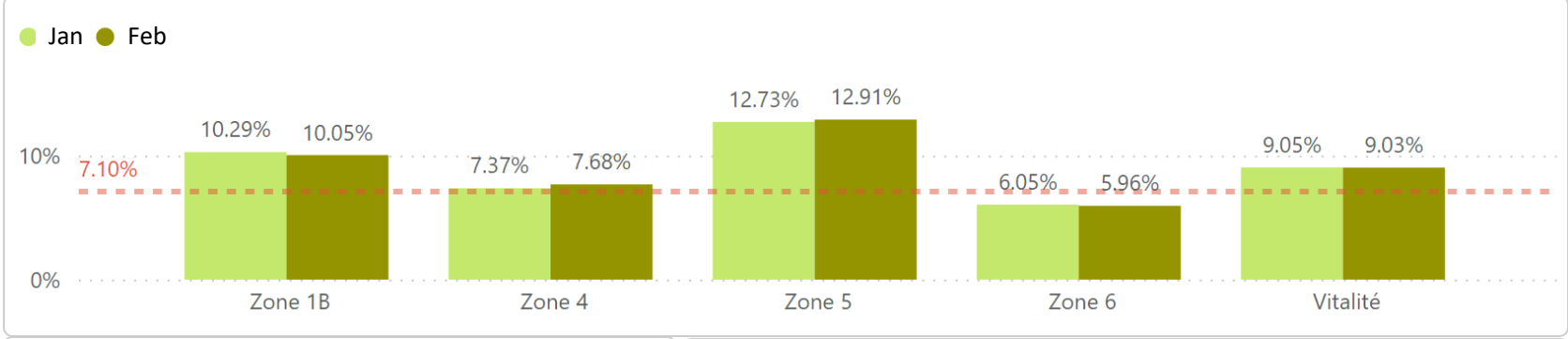
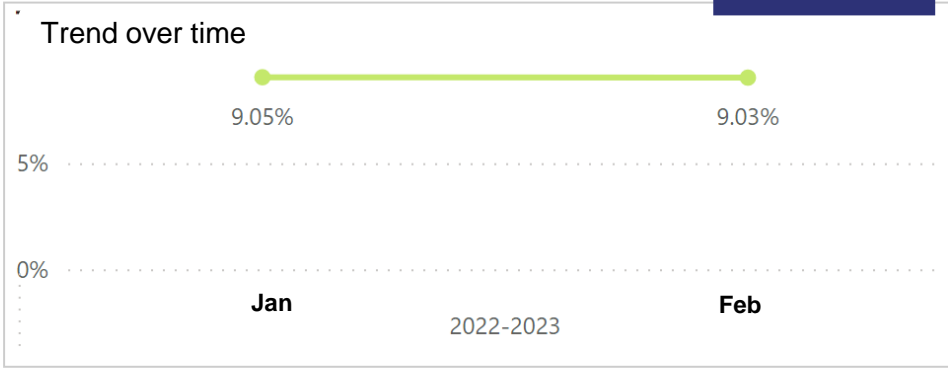
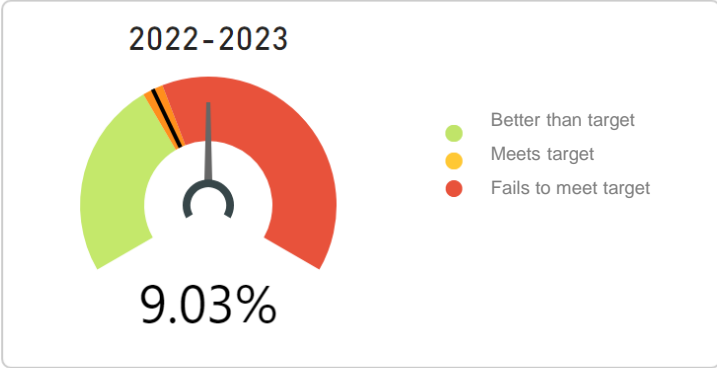
🗄️ Data source
Parklane and Meditech

🕒 Limit
None

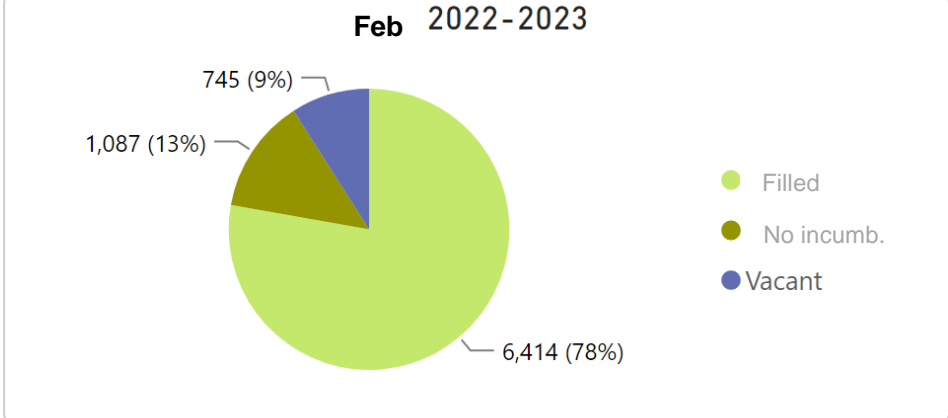
📏 Measure
Rate

🔄 Desired results
Reduction sought

🎯 Target
7.1% based on the previous year's result



Year	2022-2023	
	Jan	Feb
Zone 1B	10.29%	10.05%
Zone 4	7.37%	7.68%
Zone 5	12.73%	12.91%
Zone 6	6.05%	5.96%
Vitalité	9.05%	9.03%



4.0 Organizational excellence

	Benchmark	Target	Result	Trend
4.1 Actual versus CIHI expected length of stay ratio	0.96	0.96	1.06	○
4.2 Percentage of surgeries waiting > 365 days	0 %	0 %	5.9 %	—
4.3 Overall hospital readmission rate	9.4	8.5	7.7	+
4.4 Improvement rate	TBD	TBD	TBD	TBD
4.5 Variance in actual spending on operating budget	Not available	+/- 1%	-1.8 %	○

4. Organizational Excellence

4.1 Actual versus CIHI expected length of stay ratio

Indicator that shows the percentage of positions posted without being filled.

English

Français

2023-03-21



This indicator represents the effectiveness of the length of stay in our hospitals for typical cases. It represents the difference between the length of stay in acute care and CIHI's expected length of stay. Typical cases exclude deaths, transfers between acute care facilities, discharges against physician advice, and extended stays (beyond the demarcation point). ALC days are also excluded from the calculation for this indicator.

Additional information



None



Formula

Number of typical hospitalization days / the number of days of hospitalization planned by CIHI



Leadership

Yves Goudreau



Measure Ratio



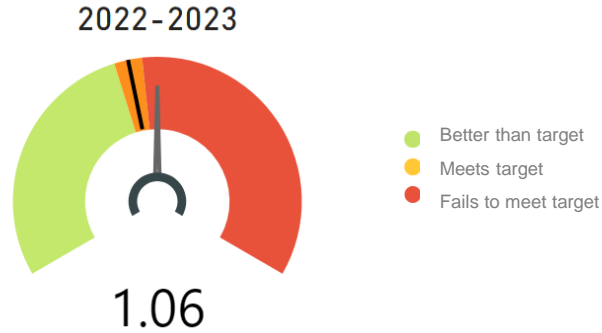
Desired results

Reduction sought

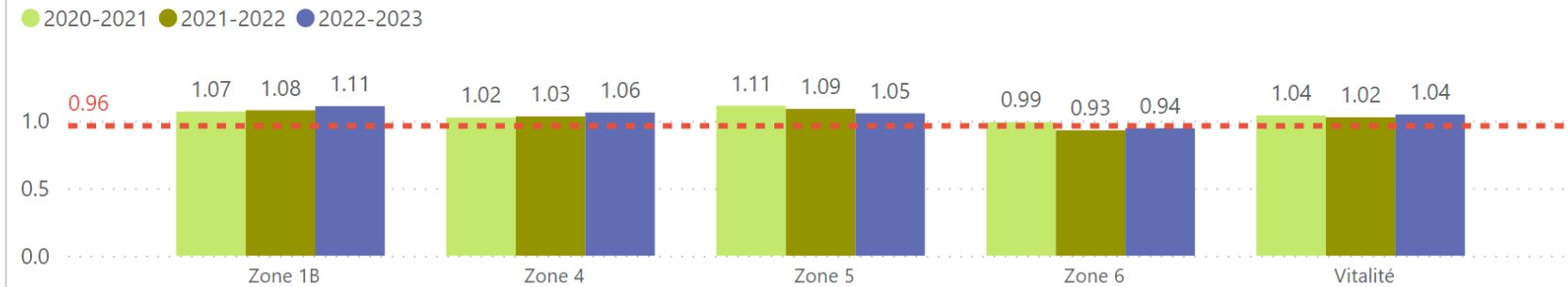
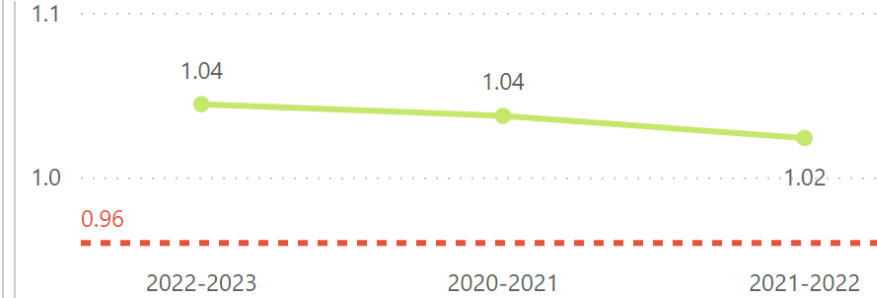


Target

0.96 based on Canadian average (CIHI 2020–2021)



Trend over time



Zone	2020-2021				2021-2022				2022-2023	
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2
Zone 1B	1.08	1.09	1.04	1.06	1.11	1.08	1.05	1.05	1.04	1.17
Zone 4	0.99	1.09	1.00	1.00	0.99	1.02	1.03	1.08	1.03	1.09
Zone 5	1.21	1.09	1.07	1.09	1.11	1.17	1.03	1.01	1.07	1.04
Zone 6	1.05	0.99	1.01	0.91	0.93	0.98	0.89	0.91	0.98	0.91
Vitalité	1.06	1.06	1.02	1.01	1.03	1.05	1.00	1.02	1.03	1.06

4. Organizational Excellence

4.2 Percentage of surgeries waiting more than 365 days

English

Français

2023-03-21

Indicator that shows the percentage of surgeries waiting more than one year.



For surgeries waiting, wait times are calculated for surgeries waiting as of the last day in each quarter from the date that the patient and surgeon agree to the surgery and the patient is ready to receive it. Wait time is calculated using data collected through the Surgical Access Registry. These statistics do not include emergency surgeries. Timeframes during which the patient was not available to have surgery are excluded from wait time calculations.



Additional information

Categories are grouped and divided according to the number of months > 365 days



Formula

Number of surgeries waiting more than 12 months / Total surgeries waiting



Leadership

Dr. Natalie Banville



Data source

Surgical Access Registry



Measure

Pourcentage



Desired results

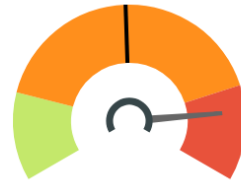
Reduction sought



Target

0% based on best practices (2023)

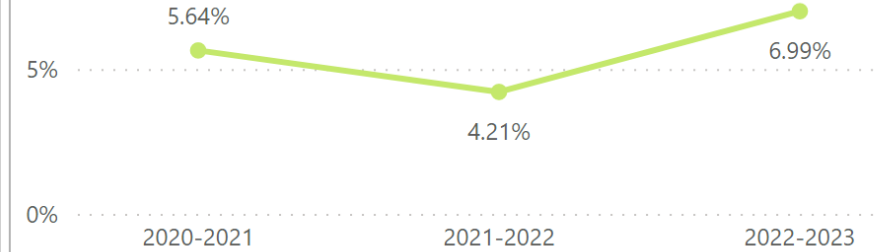
2022-2023



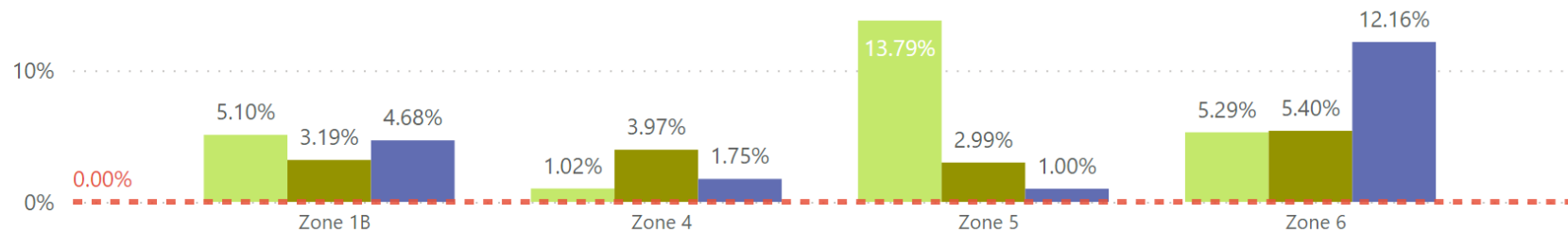
5.89%

- Better than target
- Meets target
- Fails to meet target

Trend over time



2020-2021 2021-2022 2022-2023



Year	2020-2021				2021-2022				2022-2023		
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2	T3
Zone 1B	3.48%	5.05%	6.49%	5.33%	2.72%	3.29%	2.78%	3.82%	4.30%	5.25%	4.46%
Zone 4	0.27%	0.12%	0.30%	3.10%	2.96%	2.39%	4.86%	5.22%	3.29%	1.21%	0.82%
Zone 5	10.69%	12.34%	18.98%	14.75%	4.94%	3.16%	2.71%	1.28%	0.90%	0.88%	1.20%
Zone 6	3.65%	4.82%	6.03%	6.43%	2.54%	4.09%	5.30%	8.60%	11.76%	13.56%	10.90%
Vitalité	4.36%	5.17%	6.66%	6.31%	2.89%	3.44%	4.18%	5.84%	7.14%	7.89%	5.89%
Horizon	15.01%	15.56%	15.17%	14.08%	11.21%	12.38%	12.74%	13.53%	14.91%	16.02%	16.10%
Province	12.67%	13.16%	13.15%	12.13%	9.02%	10.02%	10.32%	11.49%	12.74%	13.74%	13.42%

4. Organizational Excellence

4.4 Overall hospital readmission rate

Indicator that shows the rate of readmission within 30 days of a patient's discharge from hospital.

English

Français

2023-03-21



This indicator measures the risk-adjusted rate of urgent readmissions within 30 days of discharge for episodes of care for the following patient groups: obstetric, pediatric, surgical and medical.

Additional information

None



Formula

Observed number of readmissions for each facility / Expected number of readmissions for the facility × Canadian average readmission rate



Leadership

Dr. Natalie Banville and Sharon Smyth Okana



Data source

CIHI



Measure

Rate



Desired results

Reduction sought



Target

9.4 CIHI (2020–2021)

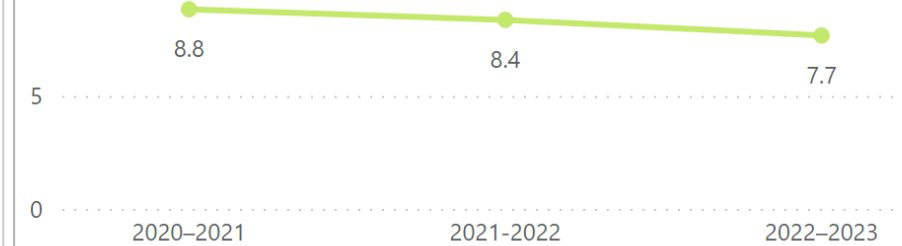


2022–2023

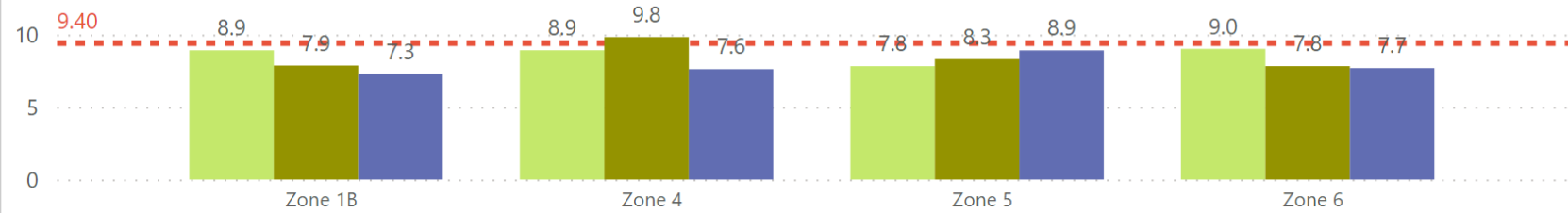


- Better than target
- Meets target
- Fails to meet target

Trend over time



2020–2021 2021–2022 2022–2023



Année Year	2020–2021				2021–2022				2022–2023	
	T1	T2	T3	T4	T1	T2	T3	T4	T1	T2
Zone 1B	8.40	8.84	9.39	8.92	8.81	7.55	7.14	7.90	8.20	6.30
Zone 4	10.05	9.13	7.83	8.77	9.81	10.09	10.05	9.00	8.42	6.74
Zone 5	7.62	7.39	7.50	8.99	9.21	10.27	5.89	6.55	12.21	5.80
Zone 6	9.52	9.91	8.76	7.30	8.35	7.43	8.05	7.18	8.49	6.88
Vitalité	9.03	9.05	8.66	8.46	8.94	8.46	7.98	7.82	8.81	6.52
Horizon	9.98	9.65	9.20	8.14	9.08	8.42	8.52	7.78	8.45	5.97
Province	9.69	9.46	9.03	8.24	9.04	8.43	8.34	7.80	8.56	6.15
Canada	10.04	9.59	9.06	8.42	9.41	9.08	8.91	8.83	9.44	7.23

4. Organizational Excellence

4.4 Variance in actual spending on operating budget

Indicator that shows the difference between actual and budgeted spending.



Additional information
Excludes pandemic and Medicare



Formula
Budgeted Spending-Actual Spending



Leadership
Patrick Parent



Data source
Meditech



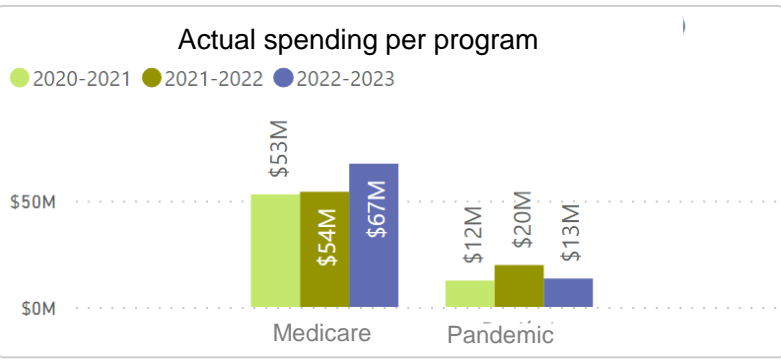
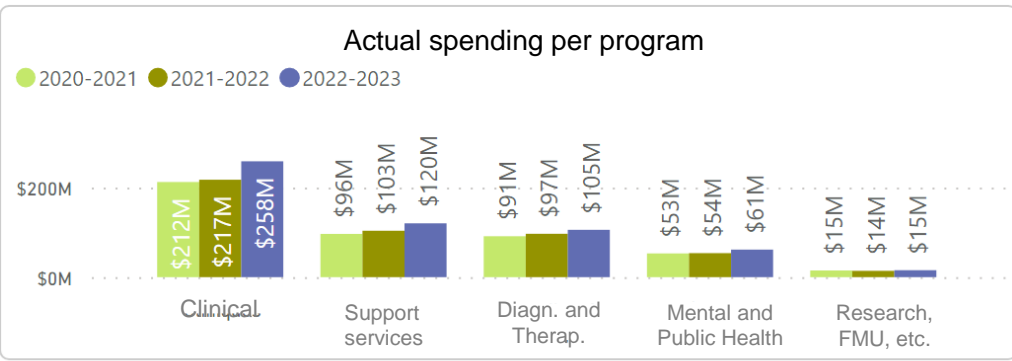
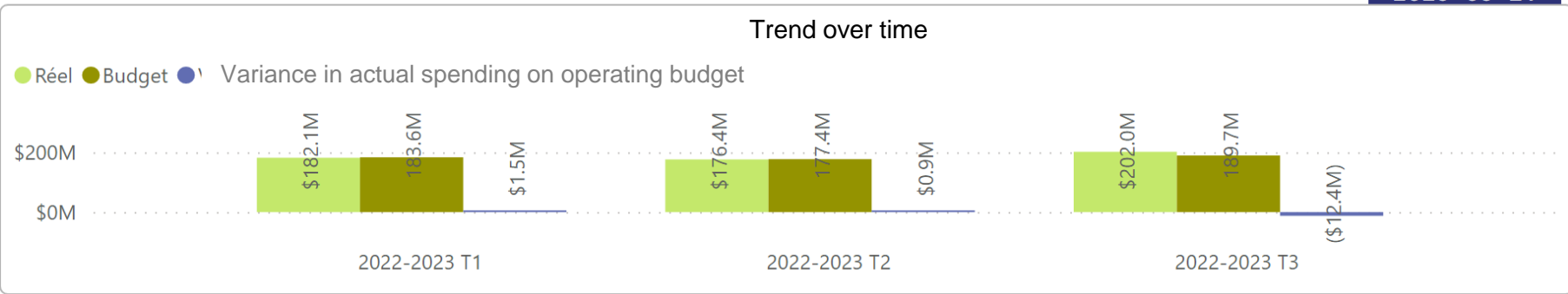
Measure
Dollars



Desired results
Reduction sought



Target
Not available



Program	2020-2021	2021-2022	2022-2023
Clinical	\$212.1M	\$217.2M	\$258.3M
Research, FMU, etc.	\$14.9M	\$14.1M	\$15.5M
Mental and Public Health	\$52.9M	\$53.5M	\$61.4M
Diagn. and Therap.	\$91.2M	\$96.7M	\$105.5M
Support services	\$96.4M	\$103.5M	\$120.0M
Total	\$467.5M	\$484.9M	\$560.6M

Program	2020-2021	2021-2022	2022-2023
Medicare	\$53.0M	\$54.2M	\$67.4M
Pandemic	\$12.4M	\$19.7M	\$13.4M
Total	\$65.4M	\$73.9M	\$80.8M